



HTS Ag has been providing on-your-farm and phone support service plans for several years. The success of the program has been excellent with a majority of service plan customers not having any down time during the season. This has been further enhanced with the option of purchasing AgFiniti as a part of your service plan, allowing us to remotely view your display for troubleshooting purposes.

Service Plan Benefits

- **Ag Leader AgFiniti Remote Support License**
 - Enables remote viewing of displays in field when requested for troubleshooting
 - User is responsible to purchase Ag Leader USB Wi-Fi adapter for each display enrolled in plan to utilize this service
 - User is responsible to provide Wi-Fi service to display
- **Troubleshooting Support**
 - No charge for phone support, including after-hours phone support
 - 7am to 10pm Monday through Saturday, Noon to 6pm on Sunday
 - Free 2 week rental of service units while repairs are being made
 - \$25 per hour discount on hourly service labor
- **Free admission to the HTS Ag Customer Training Sessions**
 - Customer is responsible for attending at least 1 training event per year
 - Unlimited attendance to events hosted throughout the year

For information about our service plans, please call one of our Precision Ag Advisors at 1-800-741-3305 or email sales@htsag.com and we would be glad to talk to you about our service plan offerings.